

WARRANTY COVERAGE

Arizona Tile LLC ("AZT") warrants to the purchaser (the "Purchaser") of an AZT polished granite countertop (the "Countertop") that the Countertop will be free from material integrity defects under normal conditions and use and stain resistant to stains caused by common food and beverages ("Covered Claims") for a period of 15 years from the date of installation (the "Warranty Period").

REQUIREMENTS

To receive coverage under this limited warranty, the Countertop must be:

- Originally purchased by the Purchaser;
- Paid for in full, as evidenced by a valid proof of purchase (the original receipt for the Countertop from the installer/wholesaler the Purchaser purchased the Countertop from);
- Installed by a fabricator/installer using AZT's Stone Preserve sealing system, in a minimum one gallon packaging, in accordance with established industry standards, as evidenced by fabricator/installer signature on warranty registration form certifying such installation;
- Registered within 60 days of installation of the countertop or closing of home sale, provided the closing of the home sale is no more than 120 days from the date of installation. The fabricator/installer must begin the warranty registration process online at <http://warranty.arizonatile.com/installer>. The Purchaser can finalize the warranty registration online at <http://warranty.arizonatile.com>, or by filling out the printed warranty registration form accompanying this document and faxing it to:

ARIZONA TILE WARRANTY REGISTRATION FAX LINE

Fax Number: 480-705-3292

or mailing it to:

ARIZONA TILE WARRANTY REGISTRATION

8829 S. Priest Drive

Tempe, AZ 85284

Upon validation of Purchaser's warranty registration by AZT, Purchaser will be sent a confirmation via email or a postcard via mail.

EXCLUSIONS

This limited warranty only covers Covered Claims and does not cover any claims by the Purchaser resulting from:

- Workmanship of fabrication or installation of the Countertop.
- Damage caused by improper use or care such as but not limited to:
 - subjecting the Countertop to excessive weight in a concentrated area by standing on it or otherwise placing a heavy load on it;
 - dropping a hard or heavy object on the Countertop;
 - subjecting the Countertop to caustic or abrasive chemicals; or
 - subjecting the Countertop to extremes of temperature.
- Damages to the Countertop that occur during its shipping, transportation or installation.
- Accidents, neglect, abuse, negligence, mishandling or alteration of the Countertop or damage to the Countertop caused by acts of God or vandalism.

- Any outdoor or commercial use of the Countertop, including without limitation, use of the Countertop in hotels, stores or restaurants.
- Variances in the Countertop's natural characteristics, including without limitation, veining, pitting, inclusions, fissures, variations in color, surface grain and gloss level. Granite is a natural product, not a man-made product, and any or all of these characteristics may be present in the Countertop.

WARRANTY SERVICE

To obtain warranty service under this limited warranty, the Purchaser must contact AZT during the Warranty Period using the toll-free warranty service telephone number: 1-877-AZT-STONE or in writing at: Arizona Tile Warranty Service, 8829 S Priest Drive, Tempe, AZ 85284, and inform AZT's warranty service representative of the nature of the problem.

WHAT WILL ARIZONA TILE DO?

Upon AZT's receipt of a warranty claim from the Purchaser, and upon AZT's determination that the Purchaser's claim is a Covered Claim, AZT will:

- In the case of a stain claim, send to the Purchaser at no cost a stain removal kit and provide telephone support to the Purchaser instructing the Purchaser on how to use the stain removal kit to remove the stain from the Countertop; or
- In the case of any inherent structural material integrity claim, send an AZT representative to the Purchaser's home to inspect and try to resolve the problem.

If AZT is unable to resolve a Covered Claim after performing the foregoing actions, AZT will choose to either (a) replace the granite piece(s) of the Countertop affected by a Covered Claim with the same or a comparable AZT product or (b) refund to the Purchaser the purchase price of the Countertop. Natural granite varies from piece to piece and AZT makes no assurance to Purchaser that any such replacement granite will match the Countertop installed in the Purchaser's home. Any replacement granite provided by AZT to the Purchaser under this limited warranty will be covered under this limited warranty during the remaining Warranty Period.

AZT makes no warranty, express or implied, as to the fitness or merchantability of the Countertop for any particular use or purpose other than as set forth expressly herein. AZT shall not be liable for any special, indirect, incidental or consequential damages, losses or expenses arising either directly or indirectly from the failure of the Countertop. AZT shall not be responsible or liable for any delays that may arise in performing AZT's obligations under this limited warranty due to any cause beyond AZT's control, including without limitation, acts of God, acts of governments, material shortages or delays, fires, floods, or labor problems.

This limited warranty gives the Purchaser specific legal rights, but the Purchaser may also have other rights which vary from state to state depending on the state in which the Purchaser lives.